

# StudentNews

A MONTHLY PUBLICATION FOR ARIZONA STUDENT UNION STUDENT EMPLOYEES

May - July 2011

Created just for you by: Student Human Resources (SHR)

## Survive Orientation and Summer Camps

Well ladies and gentlemen, it is that time of year again. It's getting hotter and the end of the school year is within sight. Yay!! It's also what I like to call "The Season of Orientation". With the semester coming to an end, tour groups are more prevalent on campus and orientation is beginning. You might be asking yourself, "What does this mean to me?" Well, let me tell you what it means. It means that there are a lot of people who don't necessarily know how things operate around the Union. It means you might see more of those infamous blank stares that we all see at the beginning of the fall semester. This should be expected. We will be having individuals who have potentially never been here before so we shouldn't expect them to completely understand the routines and procedures of our units. Yes, we have very clear, detailed signs that Marketing has made for us to help with this issue, but unfortunately, it still happens.

So this is where the customer service training that we have all gone through really comes into play. Recall our "Types of Customers" chart. More specifically, recall the "New Customer" section of this chart. Don't be afraid to interact with customers. Have a conversation with them! The new visiting students wear name tags, which will tell you their area of study on them, ask them about it... get to know your potential customers. Make friends with them now and they will be much better customers in the fall when they come back for school.

So, let's tackle the first issue: language barriers. Sometimes this can be a challenge with our many international students coming

for the numerous summer camps that are housed on our beautiful campus throughout the summer. It's a lot easier to enunciate your words more and on occasion use your hands.

Second issue: cultural differences. So be calm and do your best to help anyone and everyone.

Third issue: little kids. Don't get me wrong, I love little kids - I have three nieces (5 months, 3 yrs, and 12 yrs) and I love them to death, BUT there is an age when cute turns on you and it betrays every meaning of the word. Most of the summer camps over the summer deal with little kids. These kids range anywhere from like 5 (potentially younger) all the way to 18. This is a huge variety of kids. A variety of kids who are away from their parents and are left in the hands of camp leaders. When each leader gets around like 10 campers to watch after, I feel for them. What you need to be prepared for is 10+ kids all of different ages all swarming your counter since forming a line is just something that is done at school, not in summer vacation. Kids will be talking to you and asking for things all at the same time. Stay calm. All you have to do is tell them to form a line since you can only help one person at a time and it will be faster if you have a line.

If you have any questions or you need help surviving the orientation or summer camp process, come find me! I practically live at Umart so it's not hard to find me.

-Vinnie Fiorucci

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## Get A Friend A Job

Do you know someone (a friend) who wants a job here for Fall 2011? Well I have good news for you and that someone. The Arizona Student Unions will be hiring students who would like hands-on experience, working in a fun, safe environment. Student HR (a.k.a us), will once again be running our "Get a Job!" booth during the New Student Orientation's 2011 Business Services Fair and the Welcome Week Wildcat Life Fair to help recruit students. We will be answering questions, comments, and concerns at the fairs. For those individuals who can not attend please feel free to send an e-mail to unionshr@email.arizona.edu.

Tell your friends to check out available jobs and complete an application at:  
<http://www.union.arizona.edu/employment/>



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# Graduating Seniors

Congratulations to all our graduating Seniors!

Seniors	Department
Madga Arredonde	3 Cheese & a Noodle
Camille L. Poire	Admin Office
Cassandra D. Manzo	Admin Office/Accounting
Karina A. Enriquez	Admin Office/Accounting
Jennifer Martin	Admin/ Student Office
Maggie Schiltz	Admin/ Student Office
Kyle Oman	Admin/ Student Office
Lindsay Schroeder	Admin/ Student Office
Marisa Enriquez	Admin/ Sustainability
Karen Flores	Admin/CSIL
Brigette Walters	Bagel Talk
Yael Schusterman	Bagel Talk
Dan Dobkowski	Bakery
Rebecca Burton	Bakery
Tracy Cluff	Cactus Grill
Alisha Mah	Cactus Grill PIP
Alexis Simontacchi	Canyon Café
Amelia Zurn	Canyon Café
Amy Celeste Lytle	Canyon Café
Danielle Heidema	Chick-fil-A
Christina Homer	Chick-fil-A
Adam Levinson	Chick-fil-A
Manuel Castanedo	Chick-fil-A
Daniel Berghauser	Concessions
Gregory Rosic	Concessions
Nora Samelson	Concessions
Tiffany Shucart	Concessions
Jonathon Stewart	Concessions
Karinne Feher	Core
Brittany Shade	Core
Melissa Knowski	Core
Anne Grady	Core 2 (PSU)
James Edmunds	Core 2 (PSU)
Claudia Jimenez	Core 2 (PSU)
Lindsay Baille	CSIL/ASUA Front Desk
Adina Bambur	CSIL/ASUA Front Desk
Lauren Todd	CSIL/ASUA Front Desk
Karyn Wesley	CSIL/ASUA Front Desk
Karissa Woods	CSIL/ASUA Front Desk
Stephanie Raynor	Event Planning
Kristina Remy	Event Planning
Katie Galvin	Event Planning
Danielle Zion	Event Planning
Daniel Schwiebert	Event Services

Seniors	Department
Xinyi Zhou	Event Services
Meghan McDavid	Fast Copy
Csenge Molnar	Fast Copy
"Bobby" (Robert) Weigand	Fast Copy
Diego Ibarra	Highland Market
Brenna Scheidemante	Highland Market
Tamara Torosian	Highland Market
Ian J. Fitzpatrick	Highland Market
Christopher R. Garthwaite	Highland Market
Brandon Singer	Highland Market
Rachel Bennett	Highland Market
Anne Replogle	Highland Market
Amber Clark	Information Desk
Desiree Mares	IQ Fresh
Elizabeth Brown	McClelland CatMart
Jari Olson	McClelland CatMart
Krisi Howard	McClelland CatMart
Hannah Dooley	Meal Plan Office
Anna McClain	Meal Plan Office
Rachael Schwartz	Meal Plan Office
Alexandra Ross	On Deck Deli
Brandon Goldberg	On Deck Deli
John Conti	On Deck Deli
Peter Ageh	On Deck Deli
Heather McDaid	On Deck Deli
Arnold Lomatewama	On Deck Deli
Ben Koch	Production kitchen/Desk
Carrie Smith	Production kitchen/Desk
Rachel Flynn Leander	PSU
Da Fu	Redington Catering
James Kilbridge	Redington Catering
Natasha Kyte	Redington Catering
Javier Casteneda	Redington Catering
Romiar Karamooz	Redington Catering
Danny Bachelier	Redington Catering
Luis Quijeda	Redington Catering
Haley Patterson	Redington Catering
Flory Duenas	Starbucks
Amanda Gaeta	Student Affairs Marketing
Sam Wang	Student Affairs Marketing
Bricker Jay	U-mart
Raschke Bonnie	U-mart
Rigli Tricia	U-mart
Decker Jena	U-mart
Banks Kathryn	U-mart
Schall Joshua	U-mart

## What Is Career Services?

For you seniors, graduation is merely a few weeks from now, and many of you have NO IDEA what comes next. Luckily, Career Services is here to help. Located on the third floor of the Student Union Memorial Center, Career Services offers guidance and advice regarding post-graduation. There are resources about Graduate school, local career fairs, and even how to build a resume. Still not buying it? Well, a big part of Career Services are career plans and options. If you have a degree, but don't know how it could be useful, stop in during their walk-in hours, and a counselor will steer you in the right direction. Not only is Career Services helpful to students, but there are many opportunities for employers to post available job posi-

tions and events online. See? You really don't have an excuse not to visit Career Services.

If you can't make it into the office, go online to [www.career.arizona.edu](http://www.career.arizona.edu) and get started, because trust me, you want the diploma to be worth it.

- Charyse Betts

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## Scholarship Winners

Congratulations to the winners of the Arizona Student Unions Scholarships!

Ashley Chavez  
*McKale Food Stop*

Mathew Hixson  
*Park Student Union*

Trechel Gindt  
*Redington Restaurant*

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## Commit to Committees

Do you wish there was more you could do as a student employee? Are there things you would like to change about certain trainings and/or care about how sustainability is carried out at the Student Union? Want to boost your resume? Then join a committee for next semester! There are five different committees here at the Arizona Student Unions in which student employees can join:

**Dining Services Student Employee Committee:** A student run committee that develops programs and ideas for improving our dining services department and offerings—currently, they are focusing on Nutritional Information, the Healthy Options campaign, and Recipes for College Students. If you have additional ideas you'd like to contribute and are passionate about food and how it should be served, hop on board and get involved!

**Employee Recognition and Communications Committee (ER):** If you are passionate about employee recognition, networking, organizing, and planning events, Employee Recognition and Communications Committee might be for you! This committee's

members meet and brainstorm new ways to show appreciation to employees through carefully mapping out Employee Recognition Week and arranging a special banquet for outstanding employees. They also keep in frequent contact with senior management, which allows them to organize an annual Senior Management Flow Chart. They also arrange social events around the Student Union such as Halloween parties, etc. as well as display fairs at all town hall meetings.

**Professional Development Committee (ProDev):** Professional Development Committee plans and coordinates the mandatory trainings for employees such as the New Employee Customer Service Trainings. They also brainstorm different trainings that may help further professional development for all employees of the Student Union.

**Sustainability Committee:** This committee helps create innovative techniques and establish ways for the Student Unions to implement and promote a "Go-Green" campaign as well as remain the reputation of being an eco-friendly environment. The Sustainability Committee also works incorpo-

rates the YOUNion Aid and focuses on developing sustainable programs for not only the Student Union, but the employees also!

**Student Human Resources Committee (SHR):** SHR is a perfect way to get involved if you would like to be a liaison for CSIL, Operations, Dining Services, and Admin/Retail. The SHR Committee assembles and distributes the monthly SHR newsletters. Their main mission is to enhance the Student Unions student workforce by finding new and better ways to hire, train, and retain student employees.

If any of these committees interest you, please contact the Student Human Resource Coordinator at [labar@email.arizona.edu](mailto:labar@email.arizona.edu)

For more information go to the SHR website:  
[http://union.arizona.edu/about/student\\_hr/](http://union.arizona.edu/about/student_hr/)

-Solena Curry

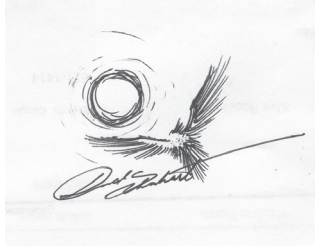
## Things To Do In Tucson During Summer!

This summer is going to be hot (as always!) but if you're from out of state or you're just not quite used to it yet, you might think this summer in Tucson will be boring and uneventful. Some unique activities in Tucson include visiting the Pima Air & Space Museum or the Biosphere 2. Both of these places are off campus but well worth seeing! The Pima Air & Space Museum is located at 6000 E. Valencia Road, is open 7 days a week and offers tours. It is about 12 bucks and gets you into a nice air-conditioned museum and it's even pet friendly! The Biosphere 2 is a ways north of the center of Tucson (about 25 miles) and is off Oracle Road/Highway 77. Admission is just \$10 with a CatCard and that gets you a full hour tour around each building. The Biosphere 2 is a center for research and outreach teaching about Earth, its living systems and its place in the universe. The biosphere buildings recreate our natural environments on Earth indoors!

-Adina Bambur

## Draw A Bird Contest Winner

The winner of last month's Draw A Bird Contest is Daniel Schwiebert, a senior from Event Services.



Students with birthdays in May, June, and July!

## CELEBRITY GOSSIP

- ★ Justin Bieber caused some drama on a flight to Australia when he ignored the seat belt sign and was demanded to return to his seat.
- ★ It's rumored that President Obama will release a graphic photo of Osama bin Laden to prove that he has been killed.
- ★ Prince William and his wife Kate did not sign a prenuptial agreement.
- ★ Fast Five director promises a sixth film.

## 10 Reasons Why It's UnCool To NOT Be On SHR

Have you heard about SHR and still have NO IDEA what it is? You're not alone. Many student workers at the Unions are still mystified by it.

I joined the Student Human Resources Committee in Fall of 2009. When I first started working with the committee, I didn't know any of the other members or understand what the committee really did either. Since then, I've learned about the true impact that SHR and its committee members has on the Arizona Student Unions.

The following are Jen's Top 10 Reasons to Join SHR:

10. Looks good on a resume! Who else can say that they have experience in Human Resources?
9. In the past, SHR has revised many policies-policies that affect you and me as student employees! And as a committee member you get to have a say in those policies, everything from piercings to raises.

8. You get the insider's scoop. Being student leaders, SHR members are often some of the first students to hear about changes in the Unions.

7. Hiring employees. Remember when you saw the Get-A-Job booth at orientation and your parents forced you to apply? Well maybe you don't, but you could be the person that runs the booth!

6. Cool shirts. I walk around poppin' the collar of my awesome SHR polo. You know you're jealous.

5. \$\$\$! You are paid for all of the committee work that you do. If your schedule gets cut or you just want to work 1-2 extra hours a week, this is a great way to do it.

4. Meeting other students from other departments. I know someone from every part of this building!

3. End of the semester pizza parties! Nom-nom.

2. Getting involved! Make changes! SHR has a direct impact on the hiring, training, and retention of student employees. I'm not in any clubs, or sororities, or anything else because I'm too busy working. This was my way of getting involved while still doing my job.

1. Friends- the committee members are more than my co-workers. They have become my comrades, my brothers (or sisters) in arms... my friends.

I hope some of these reasons persuade you to join our cult... wait, I mean committee! If it does sound interesting, contact the SHR Coordinator, Ashley Rae LaBar at [unionshr@email.arizona.edu](mailto:unionshr@email.arizona.edu).



-Jennifer Martin

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