

## Terms and Conditions

Acceptance of a Meal Plan constitutes a binding contract between the student, faculty, staff (Account Owner) and the University of Arizona Student Unions as stipulated in the Meal Plan Terms & Conditions. All Meal Plan signups will be assessed a one-time processing fee of \$50. Meal plans can only be used for food and beverage purchases on campus. Unless otherwise stated in the terms and conditions, all meal plans expire at the end of the academic year.

### Swipe Plans & Honors Village Meal Plans

- Swipes are loaded on the first day of each month, and any unused swipes will expire on the last day of each month. Swipes are valued at \$10 each.
- Dining Dollars & CatCash are loaded at the beginning of the Fall semester and carryover to the Spring semester. Unused balances expire at the end of the academic year. Dining Dollars cannot be converted into CatCash at any time.
- Guest meals are loaded at the beginning of the Fall semester and carryover to the Spring semester. Unused meals expire at the end of the academic year. Guest meals are intended for meal purchases for guests accompanying the student such as family and friends.
- Students may upgrade, downgrade, or cancel (cancellation only applies to Swipe Plan holders) within the first two weeks of the Fall semester. After the two-week grace period, no additional changes will be permitted, and the student is contractually bound to their Meal Plan selection.
- The **Honors Village Meal Plans** are specifically designed and recommended for students residing in the Honors Village and are mandatory. Students who select a Dorm Style room will be preassigned the Ocotillo Meal Plan. Students who select an Apartment Style room will be preassigned the Prickly Pear Meal Plan. At no time will a Dorm Style meal plan holder be allowed to downgrade to the Prickly Pear Meal Plan designed for Apartment Style rooms, but they may change to any of the other Meal Plans designed for Dorm Style rooms. Please contact the Meal Plan Office in person or via email at [su-mealplan@email.arizona.edu](mailto:su-mealplan@email.arizona.edu) to change your Honors Village Meal Plan type. The Waiver of an Honors Village Meal Plan will only be considered on a case-by-case basis if an Honors Village resident is accepted and recorded as an active member of a Greek Life community with a house meal plan. The Honors Greek Meal Plan waiver can be found at: <https://union.arizona.edu/mealplans>.
- Both Swipe Plans and Honors Village Meal Plans are automatically billed in two installments through the student's Bursar account.

### Debit Meal Plans

- Debit Meal Plans are specifically designed and recommended for incoming students living on-campus. They are not mandatory.
- Annual cost can be split into two payments through the student's Bursar account.
- Debit Meal Plan funds will be loaded onto the student's CatCard dependent on the payment selection. If the two-payment option is selected, half of the annual amount will be loaded at the beginning of the Fall semester and the second half will be billed and loaded at the beginning of the Spring semester.
- Students may upgrade, downgrade, or cancel their Debit Meal Plan within the first two weeks of the Fall semester. After the two-week grace period, no additional changes will be permitted, and the student is contractually bound to their Meal Plan selection.
- Any remaining Meal Plan balance will expire at the end of the academic year.

### CatCash

- All students will be assigned a CatCash account. A deposit is required to begin use. Deposits can be made online, in office or over the phone.
- CatCash can be used anywhere on campus and is also accepted off campus at select locations. Please see: <https://catcash.arizona.edu/whereitworks.php> for locations.
- CatCash balances expire at the end of the academic year.

### Faculty/Staff Meal Plan

- The Faculty/Staff Meal Plan allows University employees to eat on campus while receiving a 10% bonus on every deposit made.
- The Faculty/Staff Meal Plan funds are loaded onto the staff member's CatCard and deposits can be made in office, online or over the phone.
- Any remaining funds will roll over year to year.

### Refunds

- All Meal Plan purchases are considered final. Exceptions will be made for any student who officially withdraws from the University. The student must contact the Meal Plan Office to request a refund. The refund process can take up to 30 days once the student's withdrawal has been verified.